

Privacy Statement

CUH Charity, registered charity number CHY17293, is committed to protecting your privacy. This Privacy Statement explains how we collect, store and use your personal information. We protect this information through compliance with the Data Protection Acts 1988 and 2003.

Collection of Personal Information

CUH Charity collects and processes data, including;

- Your contact information such as name, address, email address and phone numbers.
- Your employer details if you're involved in corporate giving
- Your banking details if you are a direct debit donor
- Your history including donations, correspondence, volunteering and event participation.

We obtain this data in a variety of ways, including our website, donation forms, surveys, emails, postal correspondence and interactions with staff and volunteers. We do not have access to any private medical or hospital records held by Cork University Hospital.

Disclosure of Personal Information

CUH Charity uses third party providers to assist us from time to time, which requires us to share data with them so they can process it on our behalf. This includes;

- Processing of email communications and direct mail communications
- Marketing analysis and research
- Secure payment processing
- Telecommunication services
- Information technology services

All access to your data is strictly controlled, used only for the specific purpose for which we've shared it and only the minimum data necessary to fulfil their activity is provided.

Your rights

CUH Charity is required to keep your data accurate and up to date. You have the following rights in relation to your data:

- You have a right to access the personal information CUH Charity holds about you.
- You may request your data is updated or that we cease processing your data and delete it.

If you'd like to make any changes to your details or opt-out of future communications, please contact us by either emailing us at info@cuhcharity.ie, phoning us as (021) 423 4529 or putting your request in writing and sending it to:

CUH Charity
Cork University Hospital,
Room 8, Main Concourse
Wilton,
Co Cork

Privacy and Cookies

CUH Charity, like most websites, uses cookies. These cookies are used as part of Google Analytics, a web analytics service that enables us to track how visitors use our website. These are small text files that allow us to improve the service we offer you on our website. They only collect basic information about how you use the site and will never contain any sensitive data like payment details. [Click here](#) to find out more about cookies.

You are free to decline, restrict, block or delete cookies from www.cuhcharity.ie at any time. Please note, if you do disable or restrict them your user experience on our website may be negatively affected and you may not be able to process your donations online.

Changes to this privacy statement

Please note, we may make changes to this policy from time to time without notice. Any changes will be reflected on this page.